

[Behs Sumati Academy] - **Terms and Conditions**

1. Acceptance of Terms

Welcome to Behs Sumati Academy. By accessing or using our Website, Mobile Application, or ERP system (“Platform”), you agree to be bound by these Terms and Conditions.

If you do not agree with any part of these terms, you must not use our services.

2. Services Provided

Behs Sumati Academy provides the following services through its Platform:

- Online and offline course management
- Student registration and profile management
- Fee payment and challan generation
- Test and examination management
- Assignment submission and document uploads
- Communication between students, parents, staff, and administration
- Given the maximum necessary information related to students.

3. User Accounts

- Users must provide accurate, complete, and up-to-date information during registration.
- You are responsible for maintaining the confidentiality of your login credentials.
- Any activity conducted through your account shall be your responsibility.
- The academy is not liable for unauthorized access due to user negligence.

4. Fees and Payments

- All fees must be paid as per the schedule communicated by the academy.

- Payments made are non-transferable.
- Refunds and cancellations (if applicable) shall be governed by the academy's **Refund & Cancellation Policy**.
- The academy is not responsible for payment failures caused by third-party payment gateways.

5. Use of Platform

By using the Platform, you agree **not to**:

- Engage in any unlawful or fraudulent activities
- Upload false, misleading, or inappropriate content
- Attempt to hack, disrupt, or compromise system security
- Misuse the platform for unauthorized purposes

6. Content and Uploads

- Users may upload documents, images, or other materials (e.g., assignments, academic records).
- The academy reserves the right to review, approve, or remove any content at its discretion.
- Uploaded content may be used for academic, administrative, or limited promotional purposes, maintaining user privacy and dignity.

7. Intellectual Property

All content available on the Platform, including but not limited to logos, study materials, design elements, and software, is the property of Behs Sumati Academy.

Unauthorized use, reproduction, or distribution is strictly prohibited.

8. Privacy Policy

User data is collected, stored, and used in accordance with our Privacy Policy.

We do not sell or rent personal data to third parties. However, data may be shared with authorized service providers (e.g., payment gateways) for operational purposes.

9. System Availability

- We strive to provide uninterrupted access to our Platform.
- However, we do not guarantee continuous availability due to maintenance, upgrades, or technical issues.
- Temporary service interruptions may occur without prior notice.

10. Account Suspension or Termination

Behs Sumati Academy reserves the right to:

- Suspend or terminate user accounts for violation of these Terms
- Restrict access without prior notice in case of misuse or suspicious activity
- Take appropriate legal action if necessary

11. Limitation of Liability

Behs Sumati Academy shall not be held liable for:

- Data loss due to technical failures or unforeseen issues
- Payment failures or delays caused by third-party services
- Unauthorized use of accounts due to user negligence
- Any indirect or consequential damages arising from platform usage

12. Changes to Terms

The academy reserves the right to update or modify these Terms and Conditions at any time without prior notice.

Continued use of the Platform after changes constitutes acceptance of the updated terms.

13. Governing Law

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of India.

Any disputes shall be subject to the jurisdiction of the courts in Chhatarpur, Madhya Pradesh, **471001**.

14. Contact Information

For any queries regarding refunds:

- Phone: 8827246000
- Email: info@sumatiacademy.com